

Back Up Connections

Stay Connected When It Matters Most

We understand that in today's world more and more people rely on a home internet connection for work, study, and staying in touch with loved ones. While we pride ourselves on maintaining a dependable network, unforeseen events—such as infrastructure damage, — can sometimes cause temporary outages.

Other common causes of outages are:

- Power surge damage to site equipment
- Physical damage at the external unit or equipment at our customers home
- Cable damage due to pruning or weed trimming near cabling when gardening.
- Building alterations

These faults are often accidental and beyond our or our customers' control. While we strive to resolve issues quickly, immediate fixes aren't always possible. That's why we offer backup connection services to handle these rare disruptions.

See page 2 for Power Outage Back up options

Plans & Pricing

Cellular Backup Plan

Provides a reliable cellular connection as a backup during outages. While slightly slower than your standard connection, it is sufficient for short-term interruptions.

Features

- Dual internet router for wireless and cellular connections.
- Includes 371-CHATEAU-LTE6 Dual Band Wireless Router.

Hardware and Installation: \$434.70 incl

Additional Monthly Fee: \$40 p/month

How Do I Sign up?

Follow the link below or reply to this email to let us know if you're interested. We will check compatibility with your current connection and let you know the options available to you.

Enquire here

Who Is This For?

- People who work or study from home.
- Households relying on internet for critical services, mission critical businesses or remote monitoring.
- Anyone who wants peace of mind knowing they won't be left disconnected in unforeseen situations.

How It Works



Seamless Transition: Your compatible router is configured to ensure the backup connection automatically activates if your primary internet connection drops.



Temporary Solution: Once your primary connection is restored, the router will automatically switch back, ensuring minimal disruption.



Peace of Mind: You'll stay connected during critical moments, whether it's for work, study, or other essential tasks.

Wireless/Satellite Dual Broadband Backup Plan

Provides a seamless, always-on backup solution that ensures fast and uninterrupted internet service. For areas with no cellular coverage or mission critical businesses. Connection load-balances between wireless and satellite networks for consistent speed. Perfect for mission-critical operations needing uninterrupted internet.

Features

- Speed: 50-100 Mbps.
- Automatically runs as a backup and load-balances for uninterrupted service.
- Ideal for mission-critical businesses requiring extended uptime, even if hardware issues occur (e.g., damaged cables or dish).

Hardware and Installation: \$577.35 incl

Additional Monthly fee: \$69.00

Back Up Power Options

Looking For Power Backup?

Most people in remote areas have more power outage than they do internet outages. Do you have a power back up in case of an outage to keep your connection running?

What are your options?

We can supply and install the following for you to ensure a seamless power backup setup for your home or business, keeping you connected through power outages.

DYNAMIX Defender 1200VA (720W) Line Interactive UPS

Keep your internet running during power outages with the DYNAMIX Defender 1200VA (720W) Line Interactive UPS. This compact and reliable uninterruptible power supply (UPS) provides:

- ▶ Up to 5 hours of internet connectivity during power cuts.
- ▶ Automatic battery recharging when the power returns.
- ▶ Long-lasting performance with battery replacements needed only every 4 years.
- ▶ 3 surge-protected and battery-backed NZ power sockets, plus 3 surge-only sockets to protect additional devices.
- ▶ Easy monitoring with an LCD status display.



This is the ideal solution for maintaining uninterrupted connectivity for your home or business.

\$566.54 incl. GST + freight

Bluetti AC2P Expandable Power Station

Stay connected even during extended power outages with the Bluetti AC2P Expandable Power Station. This versatile power solution offers:

- ▶ Up to 15 hours of uninterrupted internet connectivity, perfect for long outages.
- ▶ The option to add solar charging for sustainable and extended power use.
- ▶ Compact and portable design for easy placement in your home or office.



This is the ideal solution for maintaining uninterrupted connectivity for your home or business.

\$475 incl. GST+ freight

How Do I get one?

Get in touch today by replying to this email or following the links below.

[Enquire here](#)

[Buy Now](#)